

Report to: Cabinet



Date of Meeting: 4 March 2026

Document classification: Part A Public Document

Exemption applied: None

Review date for release N/A

Mutual Exchange Policy

Report summary:

This report presents the Mutual Exchange Policy which has been reviewed and updated to incorporate any relevant changes in practice, outlining EDDC's approach to managing mutual exchange requests.

Is the proposed decision in accordance with:

Budget Yes No

Policy Framework Yes No

Recommendation:

That Cabinet approves the updated Mutual Exchange Policy.

Reason for recommendation:

The Mutual Exchange Policy has been reviewed and updated to incorporate relevant changes.

Officer: Andrew Mitchell, Housing Solutions Manager

Portfolio(s) (check which apply):

- Assets and Economy
- Communications and Democracy
- Council, Corporate and External Engagement
- Culture, Leisure, Sport and Tourism
- Environment - Nature and Climate
- Environment - Operational
- Finance
- Place, Infrastructure and Strategic Planning
- Sustainable Homes and Communities

Equalities impact Low Impact

Climate change Low Impact

Risk: Low Risk

Links to background information:

Link to [Council Plan](#)

Priorities (check which apply)

- A supported and engaged community
 - Carbon neutrality and ecological recovery
 - Resilient economy that supports local business
 - Financially secure and improving quality of services
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Report in full

This updated Mutual Exchange Policy sets out EDDC's approach to managing applications from tenants who wish to carry out a mutual exchange. Mutual exchanges are an additional means alongside the Devon Home Choice scheme to assist tenants wishing or needing to move to alternative properties, improving the possibility of a successful move. The need to move may be due to a change in circumstances owing to factors such as overcrowding, under-occupation, affordability or location. We are keen to promote mutual exchanges as a way of encouraging and promoting tenant mobility.

The policy was circulated for feedback to senior managers within Housing and to Legal services. Residents have been consulted through the Resident and Leaseholder Panel, following which there were no significant changes to the policy content required. It was presented to the Housing Review Board on 22nd January 2026 with agreement given to the recommendation that the Housing Review Board recommends the updated policy to Cabinet for approval.

Any amendments to the policy have been minimal and have been listed on the policy document.

Financial implications:

There are no financial implications as a result of this updated policy

Legal implications:

The legal framework is set out within the report and requires no further comment